

2021-22 Membership FAQs

Membership Fees

How do I know which membership category is right for me?

The higher the level of membership category the more value you receive. However, check the benefits and limitations regarding activity and competition permissions for each category and choose the right level for the type of activity you wish to participate in this year. And don't worry, you can always upgrade throughout the year if you decide to do more activity later on!

Why have some fees gone up?

Some new categories of fees may have increased marginally from categories of previous years to enable contributions by all members towards the national Learning and Development Framework. WPA has revised the national Learning and Development Framework to remove traditional fees for accreditation courses making access to learning, and in particular development of coaches and officials, more accessible, with the aim of improving the quality and number of coaches and officials across the country, benefiting all members.

Why is the price change for Juniors more than other categories?

WPA has moved to simplify the membership model, making it easier for the community, ensuring that it also reflects the offerings and value offered to specific groups.

What is a Formal Competition?

Formal Competitions are defined as those where three or more of the following criteria apply:

- match points, competition ladder and finals,
- formal competition rules or manual and eligibility rules,
- relatively fixed teams from week to week,
- official referees allocated.
- the competition is managed by the State or National body
- the number of games or weeks played and the standard of competition, or the competitiveness of the participants is not a factor in this definition.

What is an In-formal Event?

In-Formal Events are defined as those that have less than three of the criteria listed for Formal Competitions. States may apply to WPA for a new-competitions to be granted In-Formal Event status, if it can be demonstrated by the organiser that at least 50% of the participants will be new to the sport.

I'm a volunteer coach/referee that does not play/only plays in in formal/social competitions - can I just be a Bronze or Silver member?

You could, however you would then lose your ability to access to some of the Learning and Development opportunities and material and will be limited in the coaching roles you can hold or competitions you can referee – the Gold or Platinum categories would be best for you!

Why should juniors pay more membership fees when they already pay in competition entry fees?

The competition entry fees paid to enter WPA National competitions only contribute part of the costs to run the events, while event planning, preparation and the governance support behind an event happen all year round. A portion of annual membership fees support event budgets, providing a better experience to participants.

What do I get for my Membership fees?

WPA Memberships provide members with a range of benefits, both at a club, state and national level. [Click here](#) to find out more

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Why is what my club charges me more than what WPA states per category?

The membership fee you pay, is made up of three levels, one part to WPA, one part to your State and one part to your Club. The consistent amount for you is the WPA component, the State and Club component varies across Australia depending on the membership inclusions. Please speak directly to your State/Club for more details.

I'm a volunteer and a player – what category should I be?

If you wish to play in Formal Competitions you will need to be a Platinum Member, but if you wish to only play in In-Formal events you could be a Silver Member. Please check the how you wish to participate to make the right choice.

I only want to play a few weekends a year – why do I need to sign up for a whole year?

The WPA and State portions of your membership are valid for 12 months – meaning you can play as much or as little as suits you in that time without having to re-register each time. This also gives you access to the benefits of being a member, including insurance protection and much more. [Click here to find out what benefits you will receive.](#)

My club does not run an official FlippaBall competition but their own junior introductory program - which membership category is suitable?

In this case you would be a Silver member, however we encourage you to talk to your club with regards to their program as the national FlippaBall program has been updated to be inclusive of most club junior introductory programs when registered with WPA. Refer to the WPA FlippaBall website for more information (coming soon).

I am a junior club player who plays in a school competition – which category am I?

Your junior Club competition would be considered a Formal Competition and so you would therefore need to be a Platinum Member. This will allow you to play for your Club and your school and also learn to do some refereeing as well to earn some pocket money.

Learning and Development

What does the new Learning and Development Framework look like and what does that mean for me?

The revised Coach and Official Development Framework will be launched in September 2021.

I paid for an accreditation in the last 2 years – does this mean I will get my money back now that new coaches/referees don't have to pay for accreditations?

The accreditation courses you have undertaken are valid for three years before being due for renewal. There will no longer be a renewal fee for these courses and referees will retain their accreditation level.. Coaches and referees who have undertaken courses since September 1, 2019 will be contacted directly about how they will be compensated for the fees they have paid.

Who do I contact for more information?

For questions relating to the national fee component, you may contact Water Polo Australia via info@waterpoloaustralia.com.au. For all other questions relating to State and club fees, specific applications of these changes in your State or local competition types, please contact your State Association directly.

General Membership/Database

How do I register to play water polo?

Visit the Club Finder on the WPA website (from September 2021) or contact your relevant State association and they will help you find a club near you.

Do I need to start a new account/profile for the new membership system, or can I use the same login details?

If you have been previously Registered with a Club click the renew button on your club registration portal and input your Last Name and DOB. If you have never Registered with a water polo club before, click the register button on your club registration portal and input your information.

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I cannot remember my log-in details.

Select [Forgot your Details](#) under the login page and follow the prompts.

I cannot remember or do not have access to the email address attached to my account anymore – how do I change it so I can access my reset password?

Contact your Club or State and they will be able to update your email address for you. Once they have done this, you can select [Forgot your Details](#) under the login page and follow the prompts.

How do I pay for my membership?

Pay using a credit or debit card when you register through your Clubs' renew/register link.

How do I upgrade or change my membership category?

Sign into your member profile from your Clubs home page by selecting the [MemberPool](#) button in the top right-hand corner. Once you have signed in, select the [Upgrade](#) button, and select the membership category you would like to upgrade too then follow the prompts to pay any applicable fee differences.

In what circumstances can I get a refund for my membership fees?

Refunds of national capitation fees are only provided in circumstances of technology error. Please contact your State/Club with regards to their specific refund policy for their relevant portions of your membership fee.

How do I change clubs?

Please inform your destination club that you would like to transfer to their club. They will need to submit a transfer on your behalf and all parties (destination, origin, and the State body) will need to approve the transfer before you can start playing at the destination club. You will also need to inform your origin club that the destination club is submitting a transfer on your behalf.

I want to register for more than one club/team – how do I do this?

Register/renew with your preferred primary club first. Once you have done this, then go to the Secondary Club's registration page and select the [Renew](#) button. Add your basic information and select your registration type. You will only be charged the national fee, and if within the same state, you only pay the State fees once.