

2018 INDUSTRY CONFERENCE

20-21 SEPTEMBER

PULLMAN MELBOURNE ON THE PARK

Proudly Sponsored By



THURSDAY SEPTEMBER 20

FRIDAY SEPTEMBER 21

	BALLROOM 3	BALLROOM 2	BALLROOM 1
9.00 - 9.15	CEO Opening Address		
9.15 - 10.15	Keynote: Jeremy Meltzer, i=Change		
10.15 - 10.45	Trade Exhibitors Session - Panel Q&A - Industry Trends & Innovation		
10.45 - 11.15	MORNING TEA		
11.15 - 11.40	PCYC's Strategy To Drive Community Engagement - Dominic Teakle, PCYC	Change Your Reality, Virtual Fitness - Frank Lennard, Glen Eira Sports and Aquatic Centre	Embracing Diversity, Design to Programming - Liz Tesone, YMCA Victoria
11.40 - 12.05	Simplify To Succeed, Master the Basics to Grow the Business - Tim Hutchinson, Belgravia Leisure	Commercialising Operations - Carson Brooks, Western Lesiure Services	The Wellness Movement - Paige Buse, Glen Eira Sports and Aquatic Centre
12.05 - 12.30	Customer Experience Excellence - How Do You Rate? - Liam O'Brien, Aligned Leisure	In The Trenches, Empowering & Developing People - Edward Delahenty, Goodlife Health Club	Keeping Swim Parents Happy - Julia Wood, Peninsula Aquatic And Recreation Centre
12.30 - 1.30	LUNCH		
1.30 - 1.55	Next Generation Aquatic Centres - Philip Saikaly, Sport and Recreation Victoria	Finding A Diamond In The Rough and Holding On To It - Recruitment, Performance and Retention - Damien Gooden, HR Central	Swimming and Water Safety in Schools Initiative - Jane Hill, LSV
1.55 - 2.20	Next Generation Aquatic Centres - Philip Saikaly, Sport and Recreation Victoria	You Can Create A Work Environment That Millenials Can Succeed - Mark Maybury, Belgravia Leisure	The Flow Of Innovation - Fiona Kriaris, YMCA Victoria
2.20 - 2.45	Sustainable Relationships in Sustainability, Repairs and Maintenance - Kenth Jacobsen, Belgravia Leisure	YouMeUs, free online training that helps staff welcome and support people with a disability access and be included in leisure centres - Jeff Walkley, Belgravia Leisure	Retaining Swim School Enrolments During Winter - Graeme Stephenson and Kasey Stephenson, Just Swimming
2.45 - 3.15	AFTERNOON TEA		
3.15 - 3.40	Rio 2016 Legacy - David Bennison, Myrtha Pools	Implementing Child Safe Standards in Victorian Sport - Tom Dixon, Vicsport	Engaging the Disengaged to Grow Social Value - Scott McDonald, Belgravia Leisure and Alex Burrows, Active Xchange
3.40 - 4.05	Partnering with Health Services - Ryan Mifsud, Belgravia Leisure	Public Pools: Code of Practice - Andy Dennis, LSV	Engaging the Disengaged to Grow Social Value - Scott McDonald, Belgravia Leisure and Alex Burrows, Active Xchange
4.05 - 4.30	The Future of Leisure, Q&A Panel - Kate Maddock, Simon Weatherill, Mark Collins, Michael Ryle, Phil Saikaly		
4.30 - 4.55	The Future of Leisure, Q&A Panel - Kate Maddock, Simon Weatherill, Mark Collins, Michael Ryle, Phil Saikaly		

Networking Drinks at 5.30pm supported by Commercial Aquatics Australia

	BALLROOM 3	BALLROOM 2	BALLROOM 1
	Day 2 Opening Address		
	Keynote: A Diverse Workforce, Michelle Redfern		
	Change Our Game - Dr. Bridie O'Donnell, Office For Women in Sport and Recreation		
	MORNING TEA		
	Crisis Management, 59 Days of Unexpected Closure - Tim Gledhill, Peninsula Aquatic and Recreation Centre	Using Digital Platforms to Engage Members and The Wider Community - James Ellender, Belgravia Leisure and Mike Beene, MyZone	TEAMS! Leading and Strengthening Your Aquatic Teams - Carol Crofts, Maribyrnong Aquatic Centre
	Contract Performance Optimisation - Dr John Tower	Using Digital Platforms to Engage Members and The Wider Community - James Ellender, Belgravia Leisure and Mike Beene, MyZone	TEAMS! Leading and Strengthening Your Aquatic Teams - Carol Crofts, Maribyrnong Aquatic Centre
	Understanding Your Community, Not Just Your Customers - James Collins, Yarra Ranges Council	Functional Training in Community Facilities - Jerram Newton, YMCA Victoria	GESAC's Success and Failures - Paige Buse, Glen Eira Sports and Aquatic Centre
	LUNCH		
	New Pool Operators Handbook - Rachael Poon, Department of Health and Human Services Water Unit	Talent Pipelining - Building the Future of Your Business - Channon Goodwin, Swinburne University	Swim School Innovations - Paula Smith, Aligned Leisure
	Are You Asking the Right Questions? - Steve Meikle, Commercial Aquatics Australia	Talent Pipelining - Building the Future of Your Business - Channon Goodwin, Swinburne University	The Transfer Of Water Safety Knowledge, Pool to Open Water - Janelle Falkingham, YMCA Victoria and Bernadette Matthews, LSV
	This Girl Can - Mel Fineberg, VICHealth	Developing Duty Managers into Duty Leaders - Simon Bryson, Aligned Leisure	Managing the EGO's, Group Exercise Management - Frank Lennard, Glen Eira Sports and Aquatic Centre
	AFTERNOON TEA		
	Are You Performing At Your Optimum As Manager Of Your Centre - John Summers, Leisure Management Excellence	Heating Pools In An Energy Crisis - Tom Boadle, Sunbather	
	Setting Lifeguards Up For Success - SST Worldwide Health and Safety Training Consultants, Matt Nelson, Wet n Wild, Matt North, Fast College Sydney	Evidence-Based Practice Creates Excellence, Sustainability and Financial Viability in Inclusion and Access - Jeff Walkley, Belgravia Leisure	
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Conference Closes