

Queensland Athletics

Refund Policy

as at 10th January 2020



If a current financial member of Qld Athletics is unable to compete, they are able to request a refund. This request must be made in writing, stating the reason for a refund, and including any additional documentation to support the claim.

Requests can be emailed to info@qldathletics.org.au or posted to PO Box 249 Sunnybank Qld 4109.

*note that where "full fee" is written, this amount will be the full fee minus any Pin Payments or RevSport transaction fees as these fees are non-refundable.

Membership

A full refund of the Qld Athletics membership fee, will be issued upon receipt of a current medical certificate where:

- The request is received by Qld Athletics within 30 days of membership registration being submitted
- All other conditions as per above have been met

Note: Qld Athletics can only issue refunds for the relevant QA membership fees paid. Club fee refunds will be at the discretion of the club and will need to be requested directly through the relevant person at the nominated club.

Event Entries

Event entries will be refunded in full, where;

- requests are received prior to the competition entry closing date and time
- requests received after the competition entry closing date and time must be accompanied by a current medical certificate
- All requests must be made prior to the first day of competition, any requests after the start of competition may not be refunded

Education Courses

- Notification of withdrawal in writing up to 30 days prior to course commencement – full refund
- Notification of withdrawal in writing up to 14 days prior to course commencement – 50% refund
- Notification of withdrawal less than 14 days – no refund
- Transfer to the same level course at a later date – allowed

State Team Competitions

Entrants in National events will be refunded equitably* where;

- requests are received prior to the competition entry closing date and time
- requests received after the competition entry closing date and time must be accompanied by a current medical certificate, however the national event entry component is non-refundable

*amount will vary depending on accommodation/travel/other booking arrangements where Qld Athletics cannot be at a loss eg non-refundable/non-recoupable deposits have been made.

Disclaimer: Qld Athletics reserves the right to alter the Refund Policy at any time without notice.