

# Queensland Athletics

## Refund Policy

as at 1<sup>st</sup> December 2020



If a current financial member of Qld Athletics is unable to attend/compete, they may request that consideration be given for a refund. This request must be made in writing, stating the reason for a refund, and including any additional documentation to support the claim.

Requests can be emailed to [info@qldathletics.org.au](mailto:info@qldathletics.org.au) or posted to PO Box 249 Sunnybank Qld 4109.

\*note that where "refund" is written, this amount will be the full fee minus \$10 admin fee to cover Pin Payments and RevSport transaction fees as these fees are non-refundable to us.

### Membership

A refund of the Qld Athletics membership fee may be issued upon receipt of a current medical certificate where:

- The request is received by Qld Athletics within 14 days of membership registration being submitted
- All other conditions as per above have been met

Note: Qld Athletics can only issue refunds for the relevant QA membership fees paid. Club fee refunds will be at the discretion of the club and will need to be requested directly through the relevant person at the nominated club.

### Event Entries

Event entries may be refunded where requests are received prior to the start of the competition, and these must be accompanied by a current medical certificate.

### Education Courses

- Notification of withdrawal in writing up to 30 days prior to course commencement – full refund\*
- Notification of withdrawal in writing up to 14 days prior to course commencement – 50% refund
- Notification of withdrawal less than 14 days – no refund
- Transfer to the same level course at a later date – allowed

### State Team Competitions

Entrants in National events may be refunded equitably\* where;

- requests are received prior to the competition entry closing date and time
- requests received after the competition entry closing date and time must be accompanied by a current medical certificate, however the national event entry component is non-refundable

\*amount will vary depending on non-refundable accommodation/travel/other booking costs

Credit will not be carried over for another event.

Qld Athletics reserves the right to refuse a refund when a reasonable request has not been made. Qld Athletics reserves the right to alter the Refund Policy at any time without notice.